



How to Obtain Internet Access During Extended School Closures

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Check to see if there is a free public wifi hotspot where you currently live.

Prior to reaching out to various internet service providers, LEAD Public Schools recommends that you check to see if there is a free mobile hotspot that you can connect to in your area. Both Comcast, through Xfinity, and AT&T are offering free access to their mobile hotspots, and one of these hotspots may be available in your area. Please continue to read below to see how you can access either of these mobile hotspots or others that may be available to you.

How to check your wifi settings

Android

1. Unlock your smartphone.
2. Swipe down from the top of your phone.



3. You should see wifi icon . Click on this icon.
4. A list of available wifi networks should pop-up.
5. There are two free wifi networks that LEAD Public Schools recommends if they are available: “xfinitywifi” or “att-wifi”/“attwifi”. If you see the names of either of these free wifis click on the network. If you don’t see Xfinity or AT&T’s free wifi networks, there may be another free wifi network. You can identify these by the unlocked icon next to them. Click to connect on the network that you think is reputable.
 - * To see if there are Xfinity Mobile Hotspots in your area, visit www.xfinity.com/wifi.
 - * AT&T does not yet have a map of wifi hotspots available, but stay tuned to their website (www.att.com) for future announcements.
 - * Do not access or share private or sensitive information over public wifi networks!
6. If you see “xfinitywifi” but are having trouble connecting to the hotspot, click here for [troubleshooting tips](#).
7. You may be able to connect to another wifi network that requires a password. If you know the password, tap on the network you would like to access, and enter the password. If you do not know the password, you may need to contact your internet service provider for more information.
 - * Wifi passwords are case sensitive so be sure to enter letters, numbers, and symbols *exactly* as they appear.

iPhone

1. Unlock your smartphone.
2. Swipe down from the top of your phone.



3. You should see wifi icon . Click on this icon.

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 - a. To see if there are Xfinity Mobile Hotspots in your area, visit www.xfinity.com/wifi.
 - b. AT&T does not yet have a map of wifi hotspots available, but stay tuned to their website (www.att.com) for future announcements.
 - c. Do not access or share private or sensitive information over public wifi networks!
6. If you see “xfinitywifi” but are having trouble connecting to the hotspot, click here for [troubleshooting tips](#).
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 - a. Wifi passwords are case sensitive so be sure to enter letters, numbers, and symbols *exactly* as they appear.

Computer: Mac or PC

1. Move your mouse to the [MAC: top right hand or PC: bottom right hand] side of your screen.



2. Locate the wifi icon  and then click on it.
3. There are two free wifi networks that LEAD Public Schools recommends if they are available: “xfinitywifi” or “att-wifi”/“attwifi”. If you see the names of either of these free wifis click on the network. If you don’t see Xfinity or AT&T’s free wifi networks, there may be another free wifi network. You can identify these by the unlocked icon next to them. Click to connect on the network that you think is reputable.
 - * To see if there are Xfinity Mobile Hotspots in your area, visit www.xfinity.com/wifi.
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There is not a free public wifi hotspot where you currently live.

LEAD Public Schools recommends Comcast Internet Essentials as a good solution for obtaining internet for you and your household for free for the first 60 days and a low monthly price of \$9.95 a month afterward. Comcast Internet Essentials is our first choice as they provide affordable internet beyond the 60 day free trial that many internet providers are offering.

Spectrum is LEAD Public School's second recommendation if there is not a free public wifi hotspot where you currently live. They are providing internet for free for the next 60 days.

How to sign up for Comcast Internet Essentials

You and your family may be eligible for Comcast Internet Essentials. Keep reading below to see if your household meets eligibility criteria. If you do, apply for Comcast Internet Essentials by either visiting their website at <https://apply.internetessentials.com/> or call them at 1-855-8-INTERNET(or 1-855-846-8376).

Step 1: Qualify	<ul style="list-style-type: none">A. You are eligible for public assistance programs such as the National School Lunch Program, Housing Assistance, Medicaid, SNAP, SSI and others.B. You do not have outstanding debt to Comcast that is less than a year old. Families with outstanding debt more than one year old may still be eligible.C. You live in an area where Comcast Internet service is available.D. You are not an existing Xfinity Internet customer and have not subscribed to Xfinity Internet in the last 90 days.
Step 2: Apply	You can sign up from your mobile device and possibly be approved instantly. To apply now, go to https://apply.internetessentials.com/ .
Step 3: Get Approved	Comcast will review your completed application and let you know through SMS, email or snail mail if you are approved. If they need documents the fastest way to submit is to take a picture with your phone and upload right in the application!
Step 4: Get Online	If approved, you could have a home Internet connection in 5-7 business days. You will need to use the step-by-step guide included with your Internet equipment (which includes a modem and WiFi router) to set up your service.

How to sign up for Spectrum

Spectrum's free 60 day free internet, starting March 16, is specifically for new Pre-K to 12, college student and teacher households who don't currently have internet or WiFi service. If your household does not currently have wifi, your have a student with remote learning needs in Pre-K to 12th grade, and you have not already subscribed to Spectrum's internet service plan within the last 30 days, you are eligible to apply. To inquire for more information or to apply for Spectrum internet service, call (855) 243-8892.